

<b>National Registry of Emergency Medical Technicians®</b> <small>THE NATION'S EMS CERTIFICATION™</small>	<h1 style="text-align: center;">Live Remote Proctored Examinations</h1>		
Directive No.: 62.12	Revision: 02	Effective: February 8, 2021	Page <b>1</b> of <b>4</b>

**Intent**

The intent of this directive is to allow Live Remote Proctored (LRP) Examinations for EMT and AEMT cognitive examinations and to specify the conditions and standards associated with a Live Remote Proctored Examination.

**Scope**

This directive applies to Live Remote Proctored Examinations, whether for National Registry certification, recertification by examination, or assessment examinations offered to State EMS Offices. This directive applies solely to the examination process and does not affect any policies, directives or procedures related to eligibility for certification.

**Definitions**

Live Remote Proctored Examination (LRP Examination) - shall mean an examination offered by secure internet connection, in which the candidate’s examination is observed by a live test administrator (e.g., proctor) using audio and video monitoring through the internet connection.

**Directive**

The National Registry will temporarily offer Live Remote Proctored (LRP) Examinations during response to and recovery from the national emergency related to the COVID-19 pandemic. LRP Examinations are available for EMT and AEMT levels and are administered in a secure and standardized manner. Requirements for secure examination administration are made available to candidates.

*Design of Live Remote Proctored Examinations*

Passing standards and test plans for Live Remote Proctored Examinations are identical to examinations offered through the Pearson VUE test centers via computer-based testing. Standards related to proof of identity are identical to those used by Pearson VUE test centers, except one form of identification is required and palm vein scanning is not offered for Live Remote Proctored Examinations.

The forms for the examinations are linear and were built using equating methods to ensure psychometric equivalence to the forms experienced by candidates taking an adaptive or a linear examination in a Pearson VUE test center. The Examinations Team uses appropriate procedures for examination length and pilot items with consideration for the security concerns related to Live Remote Proctored Examinations.

*Examination Delivery*

Live Remote Proctored Examinations are offered exclusively through Pearson VUE’s Online Proctored Testing Option Network. Technical specifications for the candidate’s computer are provided to

<b>National Registry of Emergency Medical Technicians®</b> <small>THE NATION'S EMS CERTIFICATION™</small>	<h1>Live Remote Proctored Examinations</h1>		
Directive No.: 62.12	Revision: 02	Effective: February 8, 2021	Page 2 of 4

candidates prior to testing by Pearson VUE. Candidates without access to computers and network connections to Pearson VUE must complete their examinations at Pearson VUE test centers. Candidates for Live Remote Proctored Examinations must comply with all Pearson VUE policies and procedures related to Live Remote Proctored Examinations and National Registry policies and procedures for examination administration.

Candidates are allowed one attempt of the AEMT Live Remote Proctored Examination. All subsequent AEMT attempts must be conducted at Pearson VUE test centers. Candidates are allowed up to two attempts of the EMT Live Remote Proctored Examination. All subsequent EMT attempts must be conducted at Pearson VUE test centers. Administrative controls are applied to prohibit repeated exposure to the same form.

Candidates using Live Remote Proctored Examination are not allowed to view past items after an answer has been submitted. The order of items during examination delivery are randomized to improve security.

A live test administrator must proctor all Live Remote Proctored Examinations. Live Remote Proctored sessions are video and audio recorded for review if needed. Accommodations for extra time will be available through Live Remote Proctored Examinations, but readers and most other accommodations are not available.

Administration time for Live Remote Proctored Examinations is the same as for examinations administered at Pearson VUE test centers.

If the proctor observes irregular behavior during the examination, the examination will be terminated, and the case reviewed. If the investigation confirms irregular behavior during the examination, the examination attempt will be invalidated and future attempts must be conducted at Pearson VUE test centers, if eligible. Availability of future examinations may be limited in accordance with the Disciplinary Action Policy.

If an examination ends prior to completion due to technical issues without fault of the candidate and Pearson VUE could not restart or continue the examination, the result from that examination will be reviewed for potential nullification or other consideration. If a candidate completed more than 30% of the total examination time, the examination would count as an attempt at Live Remote Proctored Examination. Future attempts must be conducted at Pearson VUE test centers if the candidate is not eligible for further Live Remote Proctored Examination attempts.

If a technical error occurs during a Live Remote Proctored Examination and the candidate and Pearson VUE are able to restart or continue the examination to full completion without the candidate's request to reschedule at the time of the error, the reported results will be upheld.

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Directive No.: 62.12	Revision: 02	Effective: February 8, 2021	Page 3 of 4

*Duration of Availability*

Live Remote Proctored Examinations will be limited to the time period necessary for response and recovery from the national emergency related to the COVID-19 pandemic, as determined by the National Registry Executive Director. At the conclusion, items used for Live Remote Proctored Examinations will not be used for active certification examinations for a period of time determined by the National Registry Psychometrics Manager and approved by the Chief Science Officer or will be permanently retired from operational use. Industry best practices will be used to mitigate item exposure if Live Remote Proctored Examinations are available for more than one year.

*Applications for Live Remote Proctored Examinations*

The candidate will select test administration mode (Remote Proctored Examination or Pearson VUE test center) in the application. An Authorization to Test (ATT) for the selected mode of administration in the application is generated. Candidates will be allowed to change the mode of examination administration after issuance of the ATT through the application until the time of their scheduled examination.

*Audit Results*

The National Registry Certification Team will develop a process to audit the application and certification processes associated with Live Remote Proctored Examinations for at least 1% of certifications relating to Live Remote Proctored Examinations. The National Registry Examination Team will conduct the appropriate technical analysis for Live Remote Proctored Examinations.

**Rationale**

Access to Pearson VUE test centers during the national emergency related to the COVID-19 pandemic is significantly limited due to government restrictions and requirements for social distancing. Live Remote Proctored Examinations were authorized by the Board of Directors on March 19, 2020 to ensure availability of cognitive examinations during the response to and recovery from the national emergency.

**Related Policies and Procedures**

Resolution for the Board of Directors for the National Registry to Encourage Governors to Open PVTs & To Explore Options for Cognitive Examination (20-RESOLUTION-04)

51.02 Disciplinary Action Policy

62.01.02 Handling Irregular Behavior

62.01.03 Sanctions for Irregular Behavior

## References

Pearson VUE OnVUE Policies and Procedures

Automated Handling of OnVUE Technical Revokes – A description for Pearson VUE clients

Document History			
Version #	Approval date	Effective date	Revision Summary
01	04-20-2020	04-20-2020	Policy created and approved by National Registry Executive Director
02	02-08-2021	02-08-2021	Approved by the National Registry Executive Director